

**ZAIN**  
**Course Feedback**  
**Mastering Analytics**  
**23 – 25 May 2017**  
**9 participants**

**Please score 1 - 5: (5 = excellent and 1 = poor)**

**INSTRUCTOR:**

1. The instructor was knowledgeable and well prepared:	<b>5</b>
2. The instructor was an effective communicator:	<b>5</b>
3. The instructor presented the program objectives clearly:	<b>5</b>
4. The instructor was competent in keeping the sessions alive and interesting:	<b>5</b>
<b>Average</b>	<b>5</b>

**TRAINING MATERIAL:**

5. The material covered in the program is beneficial to my job:	<b>4.4</b>
6. The material was clear and presented in an interesting way:	<b>4.8</b>
7. There was a balance between the theoretical and practical exercises:	<b>4.8</b>
8. The audiovisuals were effective and diversified:	<b>4.7</b>
9. There was a good balance between training methods:	<b>4.9</b>
<b>Average</b>	<b>4.7</b>

**OVERALL EVALUATION OF THE PROGRAM:**

10. The program was a good learning experience. I am satisfied with what I have learned:	<b>4.6</b>
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**Comments:**

- **I loved it!**
- **Nothing to add. The course was perfect and really interesting.**