

ZAIN
Course Feedback
Business Writing Skills
16 – 17 October 2016
8 participants

Please score 1 - 5: (5 = excellent and 1 = poor)

INSTRUCTOR:

1. The instructor was knowledgeable and well prepared:	5
2. The instructor was an effective communicator:	5
3. The instructor presented the program objectives clearly:	5
4. The instructor was competent in keeping the sessions alive and interesting:	4.7
Average	4.9

TRAINING MATERIAL:

5. The material covered in the program is beneficial to my job:	4.3
6. The material was clear and presented in an interesting way:	4.8
7. There was a balance between the theoretical and practical exercises:	4.8
8. The audiovisuals were effective and diversified:	4.6
9. There was a good balance between training methods:	4.7
Average	4.6

OVERALL EVALUATION OF THE PROGRAM:

10. The program was a good learning experience. I am satisfied with what I have learned:	4.7
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Comments

- **It's always beneficial to employees to learn something new, and that's exactly what we are doing in this training. It was fun, straight-forward and our instructor was very knowledgeable.**
- **Instructor kept us engaged and material was very easy to absorb.**
- **The instructor and the material are very good. I really get a lot of information.**