

ZAIN
Course Feedback
Business Etiquettes
11 – 12 May 2016
11 participants

Please score 1 - 5: (5 = excellent and 1 = poor)

INSTRUCTOR:

- | | |
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| 1. The instructor was knowledgeable and well prepared: | 4.9 |
| 2. The instructor was an effective communicator: | 5 |
| 3. The instructor presented the program objectives clearly: | 4.9 |
| 4. The instructor was competent in keeping the sessions alive and interesting: | 4.8 |

TRAINING MATERIAL:

- | | |
|---|------------|
| 5. The material covered in the program is beneficial to my job: | 4.8 |
| 6. The material was clear and presented in an interesting way: | 4.7 |
| 7. There was a balance between the theoretical and practical exercises: | 4.8 |
| 8. The audiovisuals were effective and diversified: | 4.7 |
| 9. There was a good balance between training methods: | 4.8 |

OVERALL EVALUATION OF THE PROGRAM:

- | | |
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| 10. The program was a good learning experience. I am satisfied with what I have learned: | 4.8 |
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Comments

- **Very well organized course and trainer, highly recommended to bring her again.**
- **She is perfectly perfect.**
- **The course was perfect.**
- **An is a great instructor and is one of the best instructors I come across on a training program. Proof? Never felt sleepy once! Everything was interesting and new to me.**
- **The training is perfect.**
- **It was great.**
- **Everything was perfect.**