

ZAIN Business Etiquettes course feedback 10 – 11 May 2015

16 participants

Please score 1 - 5: (5 = excellent and 1 = poor)

PROGRAM TOPICS:

- | | |
|---|-------------|
| 1. The topics were most beneficial to my job: | 4.75 |
| 2. The topics were interesting and updated: | 4.9 |

INSTRUCTOR:

- | | |
|--|------------|
| 3. The instructor was knowledgeable and well prepared: | 4.9 |
| 4. The instructor was an effective communicator: | 4.9 |
| 5. The instructor presented the program objectives clearly: | 5 |
| 6. The instructor was competent in keeping the sessions alive and interesting: | 4.9 |
| 7. The instructor uses the audiovisual aids effectively: | 4.8 |

TRAINING MATERIAL:

- | | |
|--|-------------|
| 8. The material covered in the program is beneficial to my job: | 4.75 |
| 9. The material was clear and presented in an interesting way: | 4.8 |
| 10. There was a balance between the theoretical and practical exercises: | 4.7 |

TRAINING METHODS AND AUDIOVISUALS:

- | | |
|--|-------------|
| 11. The audiovisuals were effective and diversified: | 4.7 |
| 12. There was a good balance between presentations and group work: | 4.75 |

OVERALL EVALUATION OF THE PROGRAM:

- | | |
|--|------------|
| 13. I would apply most of the program skills and techniques in my job: | 4.9 |
| 14. I feel the program will help me do my job better: | 4.9 |
| 15. The program was a good learning experience. I am satisfied with what I have learned: | 4.8 |

Comments

- **It's one of the few courses that I've actually learnt stuff from. Thanks**
- **This was one of the best business etiquettes programs I have attended.**
- **This is one of the best workshops I have attended. The international aspect was extremely useful to me and more applicable than the local business etiquette.**
- **It was a very good course and something new. Good experience**
- **Thanks a lot!**
- **I like Miss An very much. Thanks**
- **Excellent!**
- **Thanks for this chance and keep up the good work.**
- **Great and fun instructor**